



## **IQAC at Daffodil International University**

Quality of education has become the most important criterion in higher education system around the world. The Government of Bangladesh as well as the educationist of the country has put significant emphasis on the assurance quality of education (especially, higher education) at every level. There is a growing demand for Establishment of quality assurance (QA) mechanisms at national, regional and global levels.

Recently, in Bangladesh, the scope of higher education expanded remarkably with the increasing number of universities both in private and public sector. But quality of education has not improved to the desired standards. Graduates, coming out of the universities, have been increasingly facing difficulties to get gainful employment in highly competitive job markets within the country and abroad where quality makes a difference. Every year, a large number of graduates, with higher education degrees, remain unemployed in Bangladesh. Failure to get gainful employment creates frustration in the mind of graduates and makes students reluctant to be actively engaged in the academic improvement. The cumulative effects creates imbalance in the society. The only way to face the challenges is to focus on meeting quality standards through quality assurance. As such, there is an urgency of establishing internal quality assurance system within the universities in Bangladesh.

Bearing this in my mind, the Ministry of Education, Government of Bangladesh has established a project namely, Higher Education Quality Enhancement Project (HEQEP) to work for ensuring quality education at universities of Bangladesh through various sub-projects. Establishment of Institutional Quality Assurance Cell (IQAC) at universities is one of them. The IQAC sub-project has been funded by the Government of Bangladesh and World Bank and is being implemented by the University Grants Commission, with help of the project officials and that of by the World Bank. The Institutional Quality Assurance Cell (IQAC) at Daffodil International University (DIU) started its journey, as a sub-project of HEQEP, from July, 2015. Since its establishment, IQAC, DIU has been striving towards achieving the targets of ensuring quality education complying with the national goal of higher education quality assurance as equivalent to international standards. It is persistently working to create an enabling framework to conduct meaningful self-assessment of academic programs at Daffodil International University. Besides, IQAC, DIU has been organizing a number of workshops, seminars, international conferences, meetings etc. on various important issues relating to teaching & learning (OBTL), pedagogy, Bloom's Taxonomy, students' assessment system, HRM, course curricula, lesson plan, quality assurance mechanisms etc.



**Distinguished Guests of the Workshop**

## Activities of Departments under IQAC, DIU

### Real Estate Department organized Workshop on "Surveying Questionnaires from the internal Stakeholders"

Department of Real Estate of Daffodil International University organized a Workshop on "Surveying Questionnaires from the Stakeholders (Existing Students, Faculty Members and Non-Academic Staff) for Self-Assessment Activities of the Department" on 24 January 2017 at Daffodil Tower. Professor Dr. Md. Fokhray Hossain, Director, IQAC addressed the workshop as the key resource person. He clearly explained about the details of questionnaires and how the questionnaires would be filled-up by the existing students, faculty members and non-academic staff of the Department. The workshop was chaired by Mr. Sheikh Abdur Rahim, Associate Professor and Head, Department of Real Estate of DIU.



Professor Dr. Md. Fokhray Hossain, Director, IQAC, DIU is seen addressing at the workshop



Among others, existing students, faculty members, non-academic staff, SA committee members of the Department were also present in the workshop. Dr. Sk. Abdul Kader Arafín, Additional Director, IQAC, DIU was also present in the workshop. After the session, the stakeholders completed filling-up the relevant questionnaires those would be used for preparing self-assessment report of the department.

### Workshop on "Self –Assessment Process of the Department of Pharmacy" held under IQAC



Department of Pharmacy of Daffodil International University successfully organized the second workshop on "Self-Assessment Process of the Department of Pharmacy" on 15 February 2017 in the conference room of the Department.

Addressing as the Chief Guest, Professor Dr. Md. Fokhray Hossain, Director, Institutional Quality Assurance Cell (IQAC), DIU, thoroughly explained about the tools & techniques of Team Building for effective Self-Assessment of the Department to smoothly conduct the IQAC activities in the future. The program was chaired by Professor Dr. A. I. Mustafa, Dean, Faculty of Allied Health Sciences (FAHS) and Head (Acting) Department of Pharmacy, DIU.

Among others, Dr. Sk. Abdul Kader Arafín, Additional Director, IQAC, DIU was present in the workshop as Special Guest. All the core self-assessment committee members of the Pharmacy Department, other faculty members and non-academic staff were also present in the workshop.



## Department of Textile Engineering organized "Workshop on Survey on Current Students and Alumni"



Department of Textile Engineering of the University organized a workshop on "Survey on Current Students and Alumni" on 01 January, 2017 at DIU premises. All the faculty members of the department, some current students and two alumni were present in the workshop. Professor Dr. S.M. Mahbub Ul Haque Majumder, Pro-Vice Chancellor, DIU and Prof. Dr. Md. Fokhray Hossain, Director, IQAC, DIU, were present as Chief Guest and Special Guest of the workshop, respectively. Director, IQAC, DIU, discussed about the importance of self-assessment activities and Pro-Vice Chancellor, DIU, informed the audience regarding future goal of DIU with respect to quality of teaching-learning. The Head, Department of Textile Engineering, DIU presided over the workshop. Survey of existing students and its alumni was completed, later on.

## Workshop on "Data Collection Technique of Self-Assessment Process for EEE Department" held

The Self-assessment committee (SA) of department of EEE, Daffodil International University (DIU) organized a two day workshop on "Data Collection Technique of Self-Assessment Process for EEE Department" dated 27 February and 1 March 2017 respectively. Teachers and officials of EEE department were present in the workshop. Prof. Dr. M. Shamsul Alam, Dean, Faculty of Engineering, DIU was present as the chief guest. Prof Dr. Md. Fokhray Hossain, Director, IQAC, and Abdul Kader Arafin, Additional director, IQAC, DIU were present as special guests in the workshop. In the session, they gave their valuable advice on various aspects of quality assurance in higher education.



## Workshop on "Surveying Questionnaires from Existing Students for SA Activities of Pharmacy Department" held



Ismail Mustafa, Head, Department of Pharmacy and Dean, Faculty of Allied Health Sciences, DIU. Among others, Dr. Sk. Abdul Kader Arafin, Additional Director, IQAC, DIU; SA committee members of Department of Pharmacy; other faculty members and existing students of the department were also present in the workshop.

Department of Pharmacy of Daffodil International University (DIU) organized a Workshop on "Surveying Questionnaires from the Existing Students for Self-Assessment Activities of Pharmacy Department" on 8 March 2017 at Auditorium 71 of Daffodil Tower. Addressing as the Key Resource Person, Professor Dr. Md. Fokhray Hossain, Director, IQAC, DIU clearly explained about the aim and objectives of IQAC and self-assessment process. He has also given a guideline on how the questionnaires will be filled-up by the existing students.

The workshop was chaired by Professor Dr. Ahmad



## Workshop on Surveying the Academic and Non-Academic Staffs for SA Activities of Pharmacy Department



Department of Pharmacy of Daffodil International University (DIU) organized a workshop on "Surveying Questionnaires from the Academic and Non-Academic Staffs for Self-Assessment Activities of Pharmacy Department" on 19 April 2017 at the department. Prof. Dr. Md. Fokhray Hossain, Director, IQAC, DIU addressed the workshop as key resource person. Mr. Abdul Kader Arafin, Additional Director, IQAC, DIU also gave his valuable advice on various aspects of quality assurance in higher education.

All the core self-assessment committee members of the Pharmacy Department, other faculty members and non-academic staff were also present in the workshop. The non-academic persons who had been connected with various activities of the department were also present in the workshop for giving their valuable reflection. They expressed their satisfaction after attending and contributing through opening their views for the development of the department as well as for the university.



## EEE Department organized workshop on "Surveying Questionnaires with Alumni and Employer"



A workshop on "Surveying Questionnaires with Alumni and Employer" for Self-Assessment Program was held on May 16, 2017 at 52 Milonayoton of DIU. The workshop was organized by Department of Electrical and Electronic Engineering. Self-assessment committee (SAC) of Department of Electrical and Electronic Engineering from Daffodil Institutional Quality Assurance Cell organized the event while Professor M. Shamsul Alam, Dean, Faculty of Engineering inaugurated the function as the chief guest.

Dr. Abdul Kader Arafin, Additional Director of IQAC of Daffodil International University, addressed the function. The teachers, Alumni, employer of students of EEE Department, and senior officers of the university took part in the workshop.





### Workshop on "Surveying Questionnaires from the Alumni and Employers for SA Activities of Pharmacy Department"

The Department of Pharmacy, Daffodil International University organized a Workshop on "Surveying Questionnaires from the Stakeholders (Alumni and Employers) for Self-Assessment Activities of Pharmacy Department" on 19 May 2017 at DIU premises. Dr. Sk. Abdul Kader Arafin, Additional Director, IQAC, DIU was the key resource person in the workshop. Distinguished representatives from various organizations such as Healthcare Pharmaceuticals Ltd; Novartis Bangladesh Ltd.; ACI Pharmaceuticals Ltd.; Concord Pharmaceuticals Ltd. Aranex Technology etc. attended the program. A large number of alumni of the Department of Pharmacy also



**Distinguished Guests and Participants of the Workshop**



attended the workshop. All the SA Committee members and other teachers of the Department were also present in the workshop. Dr. Sk. Abdul Kader Arafin, Additional Director, IQAC, DIU thoroughly discussed the questionnaires and explained how the questionnaires would be filled-up by the employers and alumni. The workshop was chaired by Farhana Ishrat Jahan, Convener, SA committee of Department of Pharmacy, Daffodil International University.

### Workshop on "Surveying Questionnaires with Student" for Self-Assessment Program of EEE Department

A workshop on "Surveying Questionnaires with Student" for Self-Assessment Program of EEE was held on May 18, 2017 at 52 Milonayoton, DIU, organized by Department of Electrical and Electronic Engineering, Self-assessment committee (SAC) of Department of Electrical and Electronic Engineering of Institutional Quality Assurance Cell of Daffodil International University organized the event while Professor M. Shamsul Alam, Dean, Faculty of Engineering inaugurated the program as the chief guest. The teachers, students of EEE Department, and senior officers of the university took part in the workshop.



## Workshop on Sharing the Survey Results of Department of Textile Engineering



committee of the department.

Professor Dr. Yousuf. M. Islam, Honorable Vice Chancellor, DIU graced the workshop as chief guest while Professor Dr. S. M. Mahbub-Ul-Haque Majumder, Pro-Vice Chancellor, DIU remained present as Guest of Honor. Professor Dr. Md. Fokhray Hossain, Director, IQAC, DIU was present as special guest. Dr. A.N.M. Ahmed Ullah, Associate Professor, Department of Textile Engineering & Additional Director, IQAC, South East University was present as the external resource person. Engr. Obaydul Hoque was present in the workshop as the representative from the industry. Faculty members of Department of Textile Engineering, alumni and students were also present in the workshop. After the presentation, a very fruitful and threadbare discussion about the survey results was held where everybody participated wholeheartedly.



## Department of Real Estate Organized the Workshop-2 on "Sharing SA Survey Results"



present in the workshop as the Resource Person. Employers from different public and private organizations, Alumni,

The Department of Real Estate and Institutional Quality Assurance Cell (IQAC) of Daffodil International University organized the Workshop-2 on "Sharing SA Survey Results" on 10 June 2017 at Banquet Hall, Daffodil Tower, DIU. Professor Dr. Yousuf Mahbubul Islam, Honorable Vice Chancellor, Daffodil International University was present in the workshop as the Chief Guest while Dr. Sk. Abdul Kader Arafain, Additional Director, IQAC, DIU and Professor Rafiqul Islam, Dean, FBE, DIU were present in the workshop as Special Guest and Guest of Honor respectively. Ms. Farheen Hassan, Additional Director, IQAC, AIUB was



Faculty Members, Non-Academic Staff, Existing Students and SAC members of Real Estate Department, DIU were also present in the workshop. The Chair of the workshop and Head of the Department presented SA Survey findings. After his presentation, a fruitful question and answer session was held where the stakeholders provided their opinion on the presented data/information.

### **IQAC Survey findings sharing workshop conducted by Electrical and Electronic Engineering Department**

IQAC survey findings sharing workshop was held on 5 June, 2017 at main Campus of Daffodil International University by the department of Electrical and Electronic Engineering. Mr. Dara Abdus Satter, Assistant Professor & Head, SA Committee of the Department presented the data analysis. This workshop was based on the survey conducted on five stakeholders of EEE department in Daffodil International University. Dr. Kazi Bayzid Kabir Additional Director, IQAC, Bangladesh University of Engineering & Technology (BUET) was present as external resource person of the workshop. The session was chaired by the Director of IQAC, DIU, Prof. Dr. Md. Fokhray Hossain. Among others, faculty members, students, Alumni and non-academic staffs of the department attended the session.



### **Workshop on "Sharing Survey Results of Self-Assessment Activities of Pharmacy Department" Held**



Department of Pharmacy, Daffodil International University organized a workshop on "Sharing Survey Results of Self-Assessment Activities of Pharmacy Department" on 13 June, 2017 at Digital Class Room (4<sup>th</sup> floor) of Daffodil Tower. Ms. Farhana Israt Jahan, Assistant Professor & Convener, SA Committee, Dr. Mohammed Shafikur Rahman, Assistant Professor & member and Ms. Sharifa Sultana, Assistant Professor & member of SA Committee of the Department shared the survey result of Self-Assessment Activities of Pharmacy Department. This initiative is a part of ongoing self-assessment program in Pharmacy department on behalf of the Ministry of Education, GoB; University Grants Commission of Bangladesh; Higher Education Quality Enhancement

Project (HEQEP) and Quality Assurance Unit (QAU).

This workshop was based on the survey conducted on five stakeholders of Pharmacy department of Daffodil International University. Ms. Farheen Hassan, Additional Director, IQAC, American International University-Bangladesh (AIUB) was present as external resource person of the workshop. Professor Dr. Ahmad Ismail Mustafa, Dean, Faculty of Allied Health Sciences (FASH), DIU and Prof. Dr. Md. Fokhray Hossain, Director of IQAC, DIU were present as special guests. All faculty members, some students, alumni, employers and non-academic staff of the department attended the session.

## Activities of IQAC Office, DIU

### Workshop on Guidelines for Implementation of Improvement Plan and Self-Assessment Activities

Institutional Quality Assurance Cell of Daffodil International University organized a workshop on "Guidelines for Implementation of Improvement Plan and Self-Assessment Activities" on 7 March, 2017 at the own premises of the university. Honorable Vice Chancellor of the University, Professor Dr. Yousuf Mahbubul Islam graced the workshop as Key Resource Person while Director, IQAC, DIU Professor Dr. Md. Fokhray Hossain chaired the whole workshop.

The workshop was arranged with all twelve self-assessment committees under IQAC with a view to knowing their plan and mechanism for implementing the plan along with providing guidelines for conducting future self-assessment activities by new SA departments. In his introductory address, Director, IQAC informed that SA committees of eight departments of DIU have successfully completed formulation of Improvement Plan in first phase and are now working to implement the same in the respective departments. The remaining four departments are conducting self-assessment activities under IQAC in second phase. After his address, Heads of SA committees in first phase, made presentations separately on implementation mechanisms of their formulated improvement plan under IQAC.



**Professor Dr. Yousuf Mahbubul Islam, Vice Chancellor, DIU is seen addressing in the workshop**



Key Resource Person of the workshop and Vice Chancellor of the University praised the activities and implementation mechanism of improvement plan by different departments. He urged the departments to make the plan realistic to effectively implement the same for the betterment of the department as well as for the University. The good practices of any department should be adopted by other departments, he added. Among others, Additional Director, IQAC; Heads and Members of different SA committees and IQAC officials were also present at the workshop.

### Academic Council Member of Daffodil International University Visits Institutional Quality Assurance Cell

Brig. General (Retd.) M. Mofizur Rahman, Member, Academic Council of Daffodil International University (DIU) visited office of the Director, Institutional Quality Assurance Cell (IQAC), DIU on February 08, 2017. Prof. Dr. Md. Fokhray Hossain, Director, IQAC, DIU, welcomed him at IQAC office. Mr. Mofizur Rahman discussed in details regarding the process and mechanism of self-assessment, external peer review, development of improvement plan, lesson plan, curriculum design, outcome-based teaching learning (OBTL). He also visited the informative





website of IQAC, DIU while he praised the activities and initiatives of IQAC, DIU and expressed his optimism that the quality of education of Daffodil International University will be improved further through implementing the improvement plan as developed through the assistance of IQAC. Other IQAC officials were also present during the meeting.

### **IQAC Director lectures on Quality Assurance in Higher Education at the New Teachers' Training Program**



Institutional Quality Assurance Cell (IQAC) of Daffodil International University has been striving to enhance and ensure quality of higher education and its quality culture at the university since its establishment in 2015, stated by the Director, IQAC, DIU, Professor Dr. Md. Fokhray Hossain. He reiterated this while addressing at a training program for the newly recruited faculty members of the university. The training was organized by Human Resource Development Institute (HRDI), DIU for grooming up the new teachers with culture at DIU.

Professor Dr. Md. Fokhray Hossain, Director, IQAC, DIU, made a presentation with the expected outcome of learning about IQAC and its activities

including the capacity building of the faculty members; making awareness about the importance of quality education in tertiary level and ways to become model teacher. In his presentation, he highlighted the activities on quality assurance in higher education through Institutional Quality Assurance Cell and existing quality culture as well as practice of DIU. Among others, Professor Dr. Farid A. Sobhani, Director, Human Resource Development Institute (HRDI), DIU and new teachers of the university were present during the presentation.

### **Higher Education Quality Enhancement Project (HEQEP) Team visits IQAC office**



A three member team from Monitoring and Evaluation wing of Higher Education Quality Enhancement Project (HEQEP) under Ministry of Education, GoB paid a visit to the IQAC office of Daffodil International University on 26 April, 2017. The HEQEP team comprises of Professor Dr. Md. Lokman Hossain, Senior Program Officer (Monitoring and Evaluation); Mr. Md. Abdul Momen, Monitoring and Evaluation Specialist and Mr. Md. Moklesur Rahman, Program Officer (Monitoring and Evaluation).

Professor Dr. Md. Fokhray Hossain, Director, IQAC, DIU welcomed them at IQAC office. The HEQEP team had a meeting with Director, Additional Director, IQAC officials and a representative of an SA committee of DIU. During the meeting, IQAC officials apprised them

regarding the activities of IQAC office and departmental self-assessment; the resources and news in the IQAC website; documentation of various activities and committees; minutes of different meetings, international conference, external peer review, reporting to HEQEP, procurement process etc.

The visiting HEQEP team appraised the transparent documentation process and developments made by IQAC, DIU and assured full cooperation from Monitoring & Evaluation wing of HEQEP.

## Workshop on "Program and Department Level Vision and Mission with Strategy to Accommodate OBTL"

Institutional Quality Assurance Cell of Daffodil International University organized a workshop on "Program and Department Level Vision and Mission with Strategy to Accommodate OBTL" on 24 May, 2017 at its own premises. Professor Dr. Muhammad Mahboob Ali, Professor, Dhaka School of Economics was the resource person while Professor Dr. Md. Fokhray Hossain, Director, IQAC, DIU, chaired the whole session of the workshop.

The workshop was organized with a view to providing guidelines for formulating the Program and Department Level Vision and Mission; equip participants with the knowledge and expertise on outcome based teaching-learning including curriculum development, delivery and assessment.

After the welcome address by the Chair of the workshop, the resource person formed five groups. The group leaders made presentations on their prepared assignments on lesson plan and stakeholders' analysis respectively. After that, the resource person delivered some guidelines and effective ways to formulate effective vision and mission at program and department level and put emphasis on implementation of outcome based teaching-learning including curriculum development and proper assessment.



## Asian Institute of Technology (AIT) Extension Team, Thailand Visited IQAC of Daffodil International University



Mr. Voravate Chonlasin, Senior Program Specialist and Head, Public Sector Capacity Building (PSCB) of AIT Extension along with Mr. Sufian Etea, Program officer, PSCB, AIT Extension visited Office of the IQAC, DIU on 27 May, 2017. At the meeting, Director, IQAC, DIU, Professor Dr. Md. Fokhray Hossain, Additional Director, Dr. Sk. Abdul Kader Arafin and Mr. Nafees Imtiaz Islam, Office Manager, IQAC, DIU were present and they have discussed on various issues, relating to the quality of education as the role of IQAC, functions and working sphere of National Accreditation Council of Bangladesh, development process of tertiary level of education in Bangladesh, mechanisms of education management like OBTL, course curriculum development, effective peer reviewing

process, Bloom's Taxonomy of learning domains etc.





inclusive views on education management with them.

Mr. Voravate expresses his willingness to work with DIU for doing research through exchanging students and faculty members and researchers on board. He also told in his probable plan to send 3 or 4 students for conducting collaborative research with specific topic. Director and Additional Director of IQAC, DIU have informed them regarding different activities and initiatives of DIU in higher education management and seek the strategic assistance from AIT to work in collaboration, in different arena of higher education management which shall improve the overall quality in tertiary level of education. Later on, AIT Extension team also called on Hon'ble Chairman, BoT, DIU, Mr. Md. Sabur Khan and Hon'ble Vice Chancellor, DIU, Professor Dr. Yousuf Mahbubul Islam and exchanged their views on

### **IQAC organizes two-day workshop on "Efficient and Effective Improvement Plan at the Program level"**

Institutional Quality Assurance Cell of Daffodil International University, organized a two-day workshop on "Efficient and Effective Improvement Plan at the Program level" which was incepted on 4 May, 2017 at its own premises. Professor Dr. Muhammad Mahboob Ali, Dhaka School of Economics was the resource person while Professor Dr. Md. Fokhray Hossain, Director, IQAC, DIU, chaired the whole session of the workshop.

At the outset, all Heads of SA committees in first phase under IQAC made a short presentation on their formulated improvement plan and their implementation status as per request of the resource person. After that, the resource person delivered guidelines and effective ways to implement the improvement plan with limited resources. He also highlighted the issues like: National Qualifications Framework of Bangladesh; Outcome Based Education –Curriculum Design; Outcome Based Education –Curriculum Delivery and Outcome Based Education –Assessment etc. Total five groups were formed with the participants to brainstorm, solve some practical exercises and present the output of group discussion. Conveners and members of SA Committees and IQAC Officials were also present in the workshop.



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