

Effective Planning and Implementation of Executive Education

Course Curriculum of Business Schools in BIMSTEC Region

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Select a Segment & Identify Market Needs

Design Program(s) and Identify Expected Outcomes

Decide Format(s) Curriculum

Teaching Methods

Time Table

Resource Persons

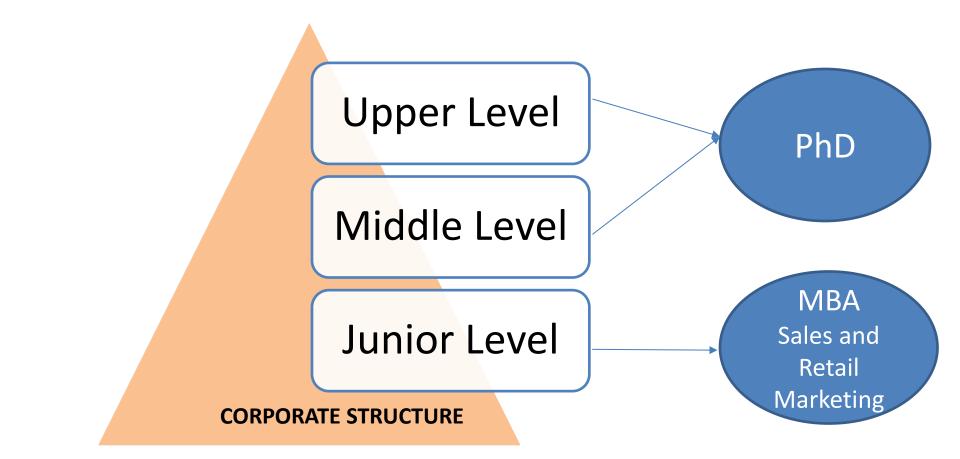
Learning Resources

Mentoring

Evaluation



Select a Segment





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Identify Market Needs & Expected Outcomes

PhD	MBA (SALES & RETAIL MARKETING)
Challenge is the dearth of quality managers who can be promoted to the NEXT level	Challenge is the shortage of trained retail professionals to serve India's growing organized retail sector
Value addition in the current enterprise and cultivation of new expertise.	Supply trained personnel across the entire supply chain of the USD 500 bn Indian Retail Sector



Expected Outcomes

- The presumed outcomes of executive education are changes in managerial behaviors with presumed increases in organizational effectiveness (Feldman & Lankau, 2005)
- Improved career options and better career progression for managers (Sue-Chan & Latham 2004)

References:

Sue-Chan, C., & Latham, G. P. 2004. The relative effectiveness of external, peer, and selfcoaches. Applied Psychology: An International Review, 53: 260-278 Feldman, Daniel C., & Melenie J. Lankau. 2005. Executive coaching: A review and agenda for future research. Journal of management 31.6: 829-848.



The Working Executives Segment MBA (Sales & Retail Marketing)

- Indian Retail Industry employs about 40 million people.
- Indian Retail Market is poised to reach USD 1.3 Trillion by 2020.
- Growing economy more skilled workforce needed at all levels.
- Chitkara University aims to create a primary resource centre for all retail manpower solutions.



CCSRM SKILLING MISSION

	skill india Mission
CHITKARA COLLEGE OF SALES & RETAIL MARKETING	

CCSRM mission is to tap the vast potential of the talent pool amongst Indian youth and channelize them towards skilling and up skilling towards the development of the Nation.



SKILLING DEVELOPMENT



¹¹ Skilling is building a better India. If we have to move India towards development then Skill Development should be our mission ¹¹

Shri Narendra Modi

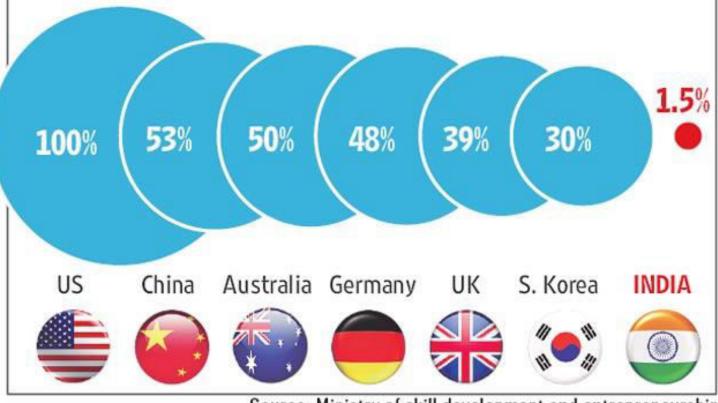
Prime Minister of India



The Need

NOT UP TO THE MARK

India has a huge workforce, but training levels are poor (Percentage of workforce with education of up to Class 9 or more)



Source: Ministry of skill development and entrepreneurship



The Program Format

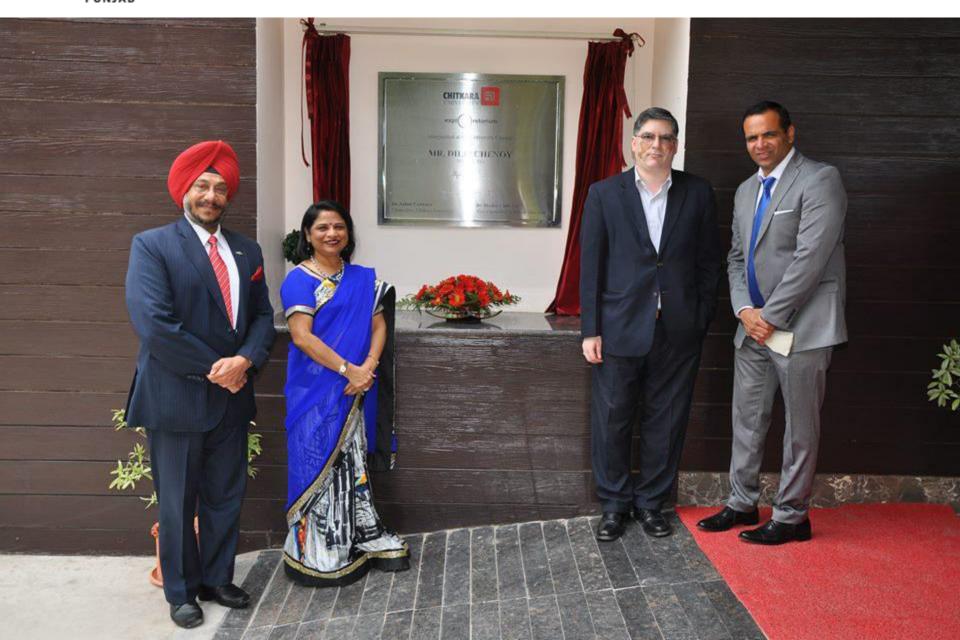
MBA (Sales and Retail Marketing)	Format
Selection	Profiling + Interview
Curriculum	NSDC Modules embedded
Teaching Methods	Karm Rekhas, Retail Yatra, Capstone Projects, MOOC, Flipped Class Room, PCPs
Time Table	Modular
Resource Persons	Industry experts, In-house faculty and trainers from FUTURE Sharp



The Program Format

MBA (Sales and Retail Marketing)	Format
Learning Resources	Specialized Work Books by Future Sharp, e-books, PPT Handouts, Class Notes
Mentoring	Faculty mentors, Industry Supervisors
Evaluation	Capstone Project, Written exams, assignments, videos, group presentations, quizzes, store visits, retail yatra report, karm rekha MCQs







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HUNAR HAI TO KADAR HAI













A joint initiative between Future Group and NSDC.



Working Executives Segment PhD (Management)

- 48% organizations have difficulty in finding qualified candidates for leadership positions.
- Practitioner who view higher education as a resource for creatively confronting contemporary business challenges.
- By 2017, 18% of top positions will remain unfilled / occupied by unprepared individuals.
- Limited experience at the top.
- Very few 'suitable' executive programs especially in North India.

Ref.: "India's leadership challenge", Strategy + Business, Summer 2013/Issue 71



The Program Format

PhD (for working executives)	Format
Selection	HBR Case Studies + Interview
Curriculum	Modular: Research Methods, Advanced Research Methods, Online Course (MOOC), Concentration Seminar, Publishing tutorial
Teaching Methods	Lectures, Flipped classroom, Assignments, Blended Learning, Case Studies, Problem Based Learning, MOOC
Time Table	Modular, Flexible, 'Plug-and-pay'
Resource Persons	Top researchers / trainers : External and Internal



The Program Format

PhD (for working executives)	Format
Learning Resources	Electronic online databases: EBSCO, K- hub, ProQuest, Capitaline etc., Separate section in university library
Mentoring	Primary Research Supervisor from campus. External Specialist co- supervisor permitted
Evaluation	Coursework, Research Proposal, Progress Review Seminars, Publications, Pre-thesis seminar, defence. Evaluate the quality of publication(s) and practical application of research findings



I found MOOC more useful and active learning i.e. Proficient Presenters during assignments and easy understanding. It provided me with an introduction to research, data management and sharing. I am also recommending this further to all other audience with similar profile in my contact to make best utilization of this.



Pankaj Sharma Deputy General Manager Consumer Business – Corporate Tata Teleservices Limited



The Executive PhD Programme of Chitkara University is well designed and appropriately structured as it allows professionals like me to advance their education while being in a high commitment job. The coursework is very well planned and included a MOOC course from MIT on Innovation and Commercialization, which I think is a great idea as it offers practical knowledge while retaining the flexibility of completing it at your own pace.



Manu Sehgal Vice President PAREXEL International



Evaluating the Expected Outcomes

Kirkpatrick's (1996) four levels of evaluation

- (a) affective reactions to the educational experience
- (b) learning
- (c) behavior changes, and
- (d) organizational results

Reference: Kirkpatrick, D. L. 1996. Great ideas revisited: Revisiting Kirkpatrick's four-level model. Training & Development, 50: 54-57.

Thank you! amit.mittal@chitkara.edu.in